



## Activating Cellular Service on Your Globalstar Phone

You can easily activate cellular service on your new Globalstar phone with Verizon Wireless, Globalstar's preferred cellular carrier. In areas where there is no Verizon Wireless coverage, refer to the attached table for an alternate service provider.

The cellular portion of your new Globalstar phone operates on CDMA and analog 800MHz technologies. Only certain cellular carriers in your area support these services. If CDMA service is not available in your area, analog service will be adequate. Once cellular service has been successfully loaded on your Globalstar phone, you will have separate cellular and satellite phone numbers and bills.

Use the attached programming instruction sheet to conveniently document your cellular phone number and the System ID for your cellular service. If you, or your cellular provider have questions, please call If you, or your cellular provider have questions, please call your distributor's Customer Care team for help.

### **Step One: Select your Cellular Service Provider**

**Call Verizon Wireless at 888-466-4646 or visit { HYPERLINK "<http://www.verizonwireless.com>" } for a specific location based on your zip code. If there is no Verizon Wireless location available in your area, refer to the attached list of cellular service providers and select the provider that serves your area. If you need assistance to find a local carrier, please call your distributor's Customer Care team for help.**

### **Step Two: Sign-up for cellular service with your selected service provider**

Your selected service provider in your area will ask for you to provide your Electronic Serial Number (ESN). This 11-digit ESN number is located on a white bar code label on the back of your phone and starts with 179 or 116. Just remove the battery to find the number.

### **Step Three: Obtain new cellular number & your cellular provider's System ID**

Your selected cellular service provider will assign your new cellular phone number and System ID when you sign-up for cellular service. Record these numbers on the Cellular Programming Instructions (on the next page).

### **Step Four: Program your Globalstar phone with your new cellular phone number**

Use the Cellular Programming Instructions on the next page to program your new cellular number into your Globalstar phone. Fill in the blanks with your "Cellular Phone Number" and "System ID". Call your distributor's Customer Care team for help if you or your cellular provider have any questions about programming the phone for cellular service. Rest assured, your cellular provider will help you through the programming process. Please note that the cellular part of your Globalstar phone works much like the Qualcomm QCP-860 phone. Your cellular provider is likely to be familiar with this Qualcomm cellular phone.

Once your phone is programmed with the new cellular number, you can make cellular phone calls as soon as your carrier activates your service (normally within a few hours).

If you have any problems, call your distributor's Customer Care team for help.

## Cellular Programming Instructions

**My Cellular Carrier is:** \_\_\_\_\_

**My Cellular Phone Number is:** \_\_\_\_\_

**The System ID for my Cellular Provider is:** \_\_\_\_\_

### **To begin programming your Globalstar phone with cellular service:**

- 1) Turn the phone on
- 2) Enter the following keystrokes: MENU, 8, 0, 0
- 3) Enter Access Code: 0, 0, 0, 0, 0, 0
- 4) The display will show: NAM Program with a series of options

### **Cellular NAM**

- 1) Select 2, Cell NAM 1
- 2) Enter your new cellular phone number (listed above)
- 3) Press the OK key
- 4) Enter Home System ID (your Cellular Provider's System ID listed above)
- 5) Press the OK key
- 6) Enter NAM name (the name you would like associated with this phone number, you may leave this blank because no information is required)
- 7) Press the OK key
- 8) Screen prompt will read: Basic NAM 1 Programming is Complete
- 9) Press the END key to return to Main Window
- 10) Press END key to EXIT Programming  
(The phone will display: Rebooting..... Exiting Service Programming)

The phone will turn off and then turn on again.

Congratulations! You have successfully programmed your cellular phone number into your phone.

**Alternate Cellular Service Provider List**

<b>City/State</b>	<b>Company Phone Number</b>	<b>Company Name</b>
<b>Alabama</b>		
<b>Huntsville</b>	<b>(800) 800-4483</b>	<b>Verizon Wireless</b>
Mobile	(888) 925-5835	Alltel
Montgomery	(888) 925-5835	Alltel
<b>Alaska</b>		
Anchorage	907-563-8000	Mactel
Fairbanks	907-459-2355 ext. 23	Cellular One Fairbanks
Juneau	907-790-3637	Mercury
Juneau	907-790-2560	Dobson
<b>ARIZONA</b>		
	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>ARKANSAS</b>		
	(888) 925-5835	Alltel
<b>California</b>		
<b>Bakersfield</b>	<b>(800) 800-4483</b>	<b>Verizon Wireless</b>
<b>Chico</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>El Centro</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>Fresno</b>	<b>(800) 800-4483</b>	<b>Verizon Wireless</b>
<b>Fresno / Bakersfield</b>	<b>(800) 800-4483</b>	<b>Verizon Wireless</b>
<b>Los Angeles</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>Modesto</b>	<b>(800) 800-4483</b>	<b>Verizon Wireless</b>
<b>Orange County</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>Redding</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>Riverside</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>Sacramento</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>Sacramento</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>San Diego</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>San Francisco</b>	<b>(800) 800-4483</b>	<b>Verizon Wireless</b>
<b>San Francisco</b>	<b>(800) 800-4483</b>	<b>Verizon Wireless</b>
<b>San Jose</b>	<b>(800) 800-4483</b>	<b>Verizon Wireless</b>
<b>Santa Barbara</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>Southern California</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>Stockton</b>	<b>(800) 800-4483</b>	<b>Verizon Wireless</b>
<b>Ventura</b>	<b>(888) 466-4646</b>	<b>Verizon Wireless</b>
<b>COLORADO</b>		
	(888) 466-4646	Verizon Wireless
<b>CONNECTICUT</b>		
	(800) 411-2355	Wireless Zone

<b>DELAWARE</b>	(800) 366-0043, Ext 1026	Verizon Wireless
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<b>FLORIDA</b>	(800) 986-2355	Bell South
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**Georgia**

Atlanta	(888) 466-4646	Verizon Wireless
Macon	(888) 925-5835	Alltel
Savannah	(888) 925-5835	Alltel

**Hawaii**

Hilo	(800) 800-4483	Verizon Wireless
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**Idaho**

Boise	(888) 466-4646	Verizon Wireless
Coeur d'Alene	(888) 466-4646	Verizon Wireless
Idaho Falls	1(888) 944-9400	U.S. Cellular
Pocatello	(888) 466-4646	Verizon Wireless
Twin Falls	(888) 466-4646	Verizon Wireless

**Illinois**

Chicago	(800) 662-4531	Ameritech
Peoria	1(888) 944-9400	U.S. Cellular
Springfield	(800) 662-4531	Ameritech

<b>INDIANA</b>	(800) 800-4483	Verizon Wireless
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**Iowa**

Cedar Rapids	1(888) 944-9400	U.S. Cellular
Des Moines	(888) 466-4646	Verizon Wireless
Sioux City	1(888) 944-9400	U.S. Cellular

**Kansas**

Colby	888-859-8228	Liberty Cellular
Dodge City	888-859-8228	Liberty Cellular
Great Bend	888-859-8228	Liberty Cellular
Kansas City	(888) 925-5835	Alltel
Salina	888-859-8228	Liberty Cellular
Topeka	(888) 466-4646	Verizon Wireless
Wichita	(888) 466-4646	Verizon Wireless

**Kentucky**

Bowling Green	(800) 986-2355	Bell South
Lexington	(800) 800-4483	Verizon Wireless
Paducah	(800) 800-4483	Verizon Wireless

**Louisiana**

Alexandria	(800) 986-2355	Bell South
Baton Rouge	(800) 986-2355	Bell South
Lafayette	(800) 986-2355	Bell South
Lake Charles	800-673-1818	US Unwired
Monroe	800-638-9727	Century Tel
New Orleans	(800) 986-2355	Bell South
Shreveport	800-638-9727	Century Tel

**Maine**

<b>Augusta</b>	<b>1(888) 944-9400</b>	<b>U.S. Cellular</b>
<b>Bangor</b>	<b>1(888) 944-9400</b>	<b>U.S. Cellular</b>
<b>Presque Isle</b>	<b>1(888) 944-9400</b>	<b>U.S. Cellular</b>

**Maryland**

Baltimore	(800)411-2355	Wireless Zone
Cumberland	1(888) 944-9400	U.S. Cellular
Frederick	(800)411-2355	Wireless Zone

<b>MASSACHUSETTS</b>	(800)411-2355	Wireless Zone
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<b>MICHIGAN</b>	(888) 466-4646	Verizon Wireless
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**Minnesota**

MINNESOTA	(888) 466-4646	Verizon Wireless
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**Mississippi**

MISSISSIPPI	(800) 986-2355	Bell South
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**Missouri**

Columbia	1(888) 944-9400	U.S. Cellular
Jefferson City	(888) 925-5835	Alltel
Joplin	(888) 925-5835	Alltel
Kansas City	(888) 925-5835	Alltel
Kirksville	(888) 925-5835	Alltel
Poplar Bluff	(888) 466-4646	Verizon Wireless
Springfield	1(888) 944-9400	U.S. Cellular
St. Louis	(888) 466-4646	Verizon Wireless

**Montana**

MONTANA	(888) 466-4646	Verizon Wireless
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**Nebraska**

Grand Island/Hastings	(888) 925-5835	Alltel
Lincoln	402-423-7958	Western Wireless
Norfolk	(888) 925-5835	Alltel
North Platte	(888) 925-5835	Alltel
Omaha	(888) 466-4646	Verizon Wireless
Scottsbluff	(888) 925-5835	Alltel

**Nevada**

Elko	(888) 466-4646	Verizon Wireless
Las Vegas	(888) 925-5835	Alltel
Reno	(888) 466-4646	Verizon Wireless

**New Hampshire**

Berlin	1(888) 944-9400	U.S. Cellular
Lebanon	(800)411-2355	Wireless Zone
Manchester	(800)411-2355	Wireless Zone

<b>NEW JERSEY</b>	(800) 366-0043, Ext 3781	Verizon Wireless
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**New Mexico**

Albuquerque	(888) 466-4646	Verizon Wireless
Gallup	800-247-8682	Verizon Wireless
Las Cruces	(800) 800-4483	Verizon Wireless
Los Alamos	800-247-8682	Verizon Wireless
Santa Fe	(888) 466-4646	Verizon Wireless
Taos	888-925-5835	Alltel

**New York**

Albany	(800)411-2355	Wireless Zone
Buffalo	(800)411-2355	Wireless Zone
New York City	(800)411-2355	Wireless Zone
Rochester	(800)411-2355	Wireless Zone
Syracuse	(800)411-2355	Wireless Zone

<b>NORTH CAROLINA</b>	(888) 925-5835	Alltel
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<b>NORTH DAKOTA</b>	(888) 466-4646	Verizon Wireless
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<b>OHIO</b>	(888) 466-4646	Verizon Wireless
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**Oklahoma**

Ardmore	1(888) 944-9400	U.S. Cellular
Enid	1(888) 944-9400	U.S. Cellular
Lawton	1(888) 944-9400	U.S. Cellular
McAlester	1(888) 944-9400	U.S. Cellular
Oklahoma City	(800) 986-2355	Bell South
Tulsa	(888) 925-5835	Alltel

**Oregon**

Baker City	1(888) 944-9400	U.S. Cellular
Bend	1(888) 944-9400	U.S. Cellular
Coos Bay	1(888) 944-9400	U.S. Cellular
Eugene	(888) 466-4646	Verizon Wireless
Klamath Falls	1(888) 944-9400	U.S. Cellular
LaGrande	1(888) 944-9400	U.S. Cellular
Medford	1(888) 944-9400	U.S. Cellular
Portland	(888) 466-4646	Verizon Wireless
Roseburg	1(888) 944-9400	U.S. Cellular
Salem	(888) 466-4646	Verizon Wireless

<b>PENNSYLVANIA</b>	(800) 411-2355	Wireless Zone
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<b>RHODE ISLAND</b>	(800) 411-2355	Wireless Zone
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<b>SOUTH CAROLINA</b>	(888) 925-5835	Alltel
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**South Dakota**

<b>SOUTH DAKOTA</b>	(888) 466-4646	Verizon Wireless
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**Tennessee**

<b>TENNESSEE</b>	(800) 800-4483	Verizon Wireless
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**Texas**

Abilene	800-318-7981	SBC
Amarillo	800-318-7981	SBC
Austin	(800) 800-4483	Verizon Wireless
Corpus Christi	800-318-7981	SBC
Dallas, Ft. Worth	(800) 986-2355	Bell South
El Paso	(800) 800-4483	Verizon Wireless
Houston	(800) 800-4483	Verizon Wireless
Laredo	1(888) 944-9400	U.S. Cellular
Midland/Odessa	800-318-7981	SBC
San Angelo	800-318-7981	SBC
San Antonio	1(888) 944-9400	U.S. Cellular
Wichita Falls	800-318-7981	SBC

**Utah**

<b>UTAH</b>	(888) 466-4646	Verizon Wireless
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<b>VERMONT</b>	(800) 411-2355	Wireless Zone
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**Virginia**

Alexandria	(800) 366-0043, Ext 1026	Verizon Wireless
Arlington	(800) 366-0043, Ext 1026	Verizon Wireless
Richmond	(888) 925-5835	Alltel
Roanoke	(800) 800-4483	Verizon Wireless

**Washington**

Chehalis/Centralia	(888) 289-8722	U.S. Cellular
Ellensburg	(888) 289-8722	U.S. Cellular
Olympia	(888) 466-4646	Verizon Wireless
Spokane	(888) 466-4646	Verizon Wireless
Stevenson	(888) 289-8722	U.S. Cellular
Tri-cities (Kennewick, Pasco, Richland)	(888) 289-8722	U.S. Cellular
Walla Walla	800-248-8822	Inland Cellular
Western WA, Puget Sound area	(888) 466-4646	Verizon Wireless
Yakima	(888) 289-8722	U.S. Cellular

**West Virginia**

Charleston	(800) 800-4483	Verizon Wireless
Clarksburg	(888) 289-8722	U.S. Cellular
Huntington	(800) 800-4483	Verizon Wireless

**Wisconsin**

Eau Claire	318-388-9000	CenturyTel
Green Bay	920-339-4004	Cellcom
Milwaukee	(800) 662-4531	Ameritech

**Wyoming**

Casper	(888) 466-4646	Verizon Wireless
Cheyenne	(888) 466-4646	Verizon Wireless
Cody	(888) 466-4646	Verizon Wireless
Gillette	(888) 466-4646	Verizon Wireless
Green River	(888) 466-4646	Verizon Wireless
Jackson	(888) 466-4646	Verizon Wireless
Sheridan	(888) 466-4646	Verizon Wireless

**Washington DC**

Washington DC / Baltimore MD	(800) 366-0043, Ext 3781	Verizon Wireless
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