

GlobalCom Satellite Communications 1-888-636-0707

2709 Compton Dr. SW, Decatur, AL 35603

Globalstar Trade-in Form

Fax Back to GlobalCom at 256-350-7859

Date		Time		Phone number	
Name				Facsimile number	
Company*				Credit Card Number	
Shipping Address				Type of Credit Card	Expiration Date
City	State		Zip		
E-Mail Address				Name as it Appears on Card	
Billing Address				Billing Address	
Delivery	Overnight	2nd Day	3rd Day	FREE Ground	
City				State	Zip

Equipment	Quantity	Price	Total
GSP-1700 Satellite Phone System			
GSP-1700 Satellite Phone Includes lithium battery, Wall charger, and Manual 1 year warranty 50% smaller and lighter than the GSP-1600		\$995.00 -\$200.00 Trade-in \$795.00	
GSP-1700pkg Globalstar "Emergency" To Go Kit Includes Handheld Phone (1) lithium battery, Wall charger, Custom Water-tight Pelican hard case and FREE Cigarette lighter Adapter, 1 year warranty		\$1145.00 -\$200.00 Trade-in 945.00	
GSP-1700pkg Globalstar "Deluxe" To Go Kit Includes Handheld Phone (2) lithium battery, Wall charger, Custom Water-tight Pelican hard case and FREE Cigarette lighter Adapter, 1 year warranty		\$1265.00 -\$200.00 Trade-in 1065.00	

GSP-1600 Trade-ins must be in good working condition. Upon receipt of the trade-in GlobalCom will reprogram a new GSP-1700 with your existing satellite phone number and service. To be able to switch your existing satellite number and service to the new phone you must be billed directly by Globalstar. We will take deactivated GSP-1600 units on trade. All GSP-1700 units must be activated with Globalstar service through GlobalCom to qualify for the trade-in promotion. No other rebates or promotions can be combined with the trade-in promotion. Please give us the following Information.

Satellite phone number _____ DEC ESN number _____

To find out what your satellite number is deploy the satellite antenna and press the "info" key. The satellite number will be displayed for a few moments. Your DEC ESN number is under the battery and it is eleven digits (numbers only).

GlobalCom will call you with a Return Authorization Number (RMA).

When you receive your (RMA) number please ship trade-in to GlobalCom Satellite Communications

RMA xxxx

2709 Compton Dr. SW

Decatur, AL 35603

Phone (256)432-2685 NOTE: Please retain your shipping tracking number and insure the phone

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Globalstar Order form (part two)

Fax all pages to 256-350-7859

GSP-1700 Satellite Phone Accessories			
GVC-1700 Globalstar Vehicle Charger, GVC-1700		\$79.95	
GIC-1700 Globalstar International Cord Kit, GSP-1700		\$39.95	
GAC-1700 Globalstar Auxiliary Charging Cradle, GSP-1700		\$119.95	
GPB-1700 Globalstar Phone Battery, GSP-1700		\$119.95	
GWC-1700 Globalstar Wall Charger, GSP-1700		\$79.95	
GDK-1700-US Globalstar Data Kit, US, GSP-1700, Cable and CD		\$39.95	
GRC-1700 Globalstar Rugged Case, GSP-1700		\$49.95	
GNC-1700 Globalstar Nylon Case, GSP-1700		\$39.95	
GNP-1700 Globalstar Nylon Pouch with logo, GSP-1700		\$39.95	
GIK-1700-MP Globalstar Installation Kit, Magnetic Patch antenna, GSP-1700		\$749.00	
GIK-1700-HX Globalstar Installation Kit, Helix Mini-stick antenna, GSP-1700		\$749.00	
GIK-1700-MR Globalstar Installation Kit, Maritime Ready antenna, GSP-1700		\$799.00	
GPH-1700 Globalstar Installation Kit Privacy Handset, GSP-1700		Available soon	
GIK-30-EXTEND 30 foot Extended Antenna Cable option LMR 195 GIK-1700		\$149.00	
GIK-40-EXTEND 45 foot Extended Antenna Cable option LMR XXX GIK-1700		\$189.00	
GIK-75-EXTEND 80 foot Extended Antenna Cable option LMR 400 GIK-1700		\$249.00	
GHB-1700 Globalstar Headset theBoom, Noise-canceling Headset		\$99.95	
GBT-1700 Globalstar Bluetooth Module, GSP-1700		\$69.95	
GIC-NA Spare North American cord only- for wall charger, GSP-1700		\$19.95	

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Globalstar Order form (part three)

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FAU-200 Fixed Satellite Phone			
Globalstar FAU-200 Voice Only North American Only Fixed Phone Includes phone interface box, external antenna, installation guide Great for remote locations or emergency communications building		\$599.00 After instant rebate	
Globalstar FAU-200-20MST 20' Remoted Mini-stick Antenna		\$999.00	
Globalstar FAU-200-30MST 30' Remoted Mini-stick Antenna		\$999.00	
Globalstar FAU-200-55MST 55' Remoted Mini-stick Antenna		\$999.00	
GSP-2900 Satellite Phone System			
GSP-2900 Fixed Phone Includes external antenna, back-up battery, power supply, ac cord, power cable and capacity for 5 extensions		\$2,399.00	
GDC-2100V1.3 Data Cable Kit for GSP-2900 Fixed Phone v1.3		\$129.00	
GSP-2900-ST20 Fixed Remote Stick Antenna w/20 ft. cable		\$2,615.00	
GSP-2900-ST30 Fixed Remote Stick Antenna w/30 ft. cable		\$2,635.00	
GSP-2900-ST55 Fixed Remote Stick Antenna w/55 ft. cable		\$2,720.00	
GSP-2900-LP20 Fixed Remote Low Profile Antenna w/20 ft.		\$2,965.00	
GSP-2900-LP30 Fixed Remote Low Profile Antenna w/30 ft.cable		\$2,995.00	
GSP-2900-LP55 Fixed Remote Low Profile Antenna w/55 ft.cable		\$3,075.00	
GSP-2900-MST20 Fixed Remote Mini-Stick Antenna w/20 ft.cable		\$2,779.00	
GSP-2900-MST30 Fixed Remote Mini-Stick Antenna w/30 ft.cable		\$2,809.00	
Industrial Satellite Data Modems			
SIMP-2100 AXTracker Simplex Transmitter		\$495.00	
SP-AX1800-08 AXTracker Replacement Battery Pack		\$83.00	
SP-AX1800-09 AXTracker Adhesive Mounting Kit		\$59.99	
SIMP-3100 GMC Sentinel Simplex Transmitter		\$495.00	
SP-GM1900-01 GMC Conxall 8 Pin Connection		\$17.00	
SP-GM1900-02 GMC External DC Power Cable (Sentinel only)		\$33.00	
SP-GM1900-03 GMC Light Duty Magnetic Mounts		\$23.95	
Fax Products			
StarFax SFX-100 Fax Interface Box		\$849.00	
StarPort SPX-700 Multi-port Interface Box		\$1,199.00	

Customer understands when using a satellite phone you must be outside away from large structures and trees with a 80% view of the sky.

Customer Signature:

50.00 activation fee

Terms & Conditions – Sales & Service

HP Communications, Inc. doing business as GlobalCom (hereinafter referred to as "GlobalCom")
GlobalCom Satellite Communications is a provider of Inmarsat, Globalstar and Iridium Satellite Equipment and Services. The following Terms and Conditions apply to all sales, rental and service agreements by GlobalCom Satellite Communications.

1. Payment and Sales Tax

- GlobalCom accepts cash, certified checks wire transfers, and VISA, MasterCard, and American Express credit cards for all purchases and services.
- GlobalCom charges sales tax on all shipments to Alabama destinations.
- Equipment is shipped subject to receipt of a completed and signed service agreement from the customer and credit approval. Based on its credit review, the satellite service provider, may require a cash deposit and/or automatic credit card payment of monthly service and airtime.

2. All Sales are Final

As a standard practice, GlobalCom will assist customers in processing warranty claims, however all sales of equipment by GlobalCom are final.

3. Products are normally shipped using standard UPS Ground shipping. Upon customer's request GlobalCom will expedite shipping via UPS air shipment service or other means.

4. Refused or undeliverable shipments will be subject to a restocking fee of 20%. In addition to applicable shipping, transaction and insurance fees.

5. Back Orders

At GlobalCom, we continuously update our product listings to ensure the accuracy of inventory availability.

When a product is listed as out of stock, your order will be automatically placed on back order. GlobalCom charges your credit card for the entire order amount. Items placed on back order are shipped as soon as they become available from the manufacturer.

6. Order Cancellation

GlobalCom reserves the right to cancel a sale or to issue a Return Merchandise Authorization (RMA) for merchandise that is advertised in error, is unexpectedly out of stock, does not conform to specifications, or was shipped in error.

10. Advertising Disclaimer

GlobalCom is not responsible for product prices advertised in error. Advertised prices and available quantities are subject to change without notice. Prices advertised in the Special Deals email are valid for 5 days from date of issue.

11. Fraud

It is a violation of the law to place orders under a false name or with an invalid credit card. We have a sophisticated Fraud Control system that screens for suspicious orders, which are subject to investigation and possible cancellation by our Fraud Control team. Fraudulent ordering will be prosecuted to the fullest extent of the law. Please be aware that even if you do not give GlobalCom your real name, your Web browser transmits a unique address to us, which can be used by law enforcement officials to identify you. Both the FBI and the US Secret Service are responsible for investigating Internet fraud cases.

12. Data Transmission Use & Dropped Calls:

Due to the technical nature of data setups and the inherent sophistication of data transmission through a variety of operating systems, GlobalCom makes no representation as to the success of data calls through the system. Along with potential incorrect use (i.e.: next to a building/obstruction), the Iridium system (a low earth orbiting satellite constellation) has inherent flaws and anomalies that can create dropped calls of either voice or data nature. GlobalCom can provide data setup technical support beyond the normal provided setup instructions at an additional charge. Please consult with a sales representative for more details.

13. Limitation Of Liability

The satellite services provided by the satellite service provider may be temporarily interrupted, delayed or otherwise limited and is not available everywhere in the world. GlobalCom makes no representation that the satellite service provider the customer chooses to use can provide uninterrupted service. Furthermore, GlobalCom shall have no liabilities or credit due for interrupted service unless caused by gross negligence of GlobalCom. GlobalCom shall not be liable for acts or omissions of other carriers, equipment failures or modifications, acts of God, strikes, government actions, or causes beyond our reasonable control. GlobalCom makes no warranties with respect to the service of any kind whatsoever, expressed or implied, except as specifically provided in this agreement. The implied warranties of merchantability and fitness for any particular purpose are hereby disclaimed and excluded. GlobalCom shall not be liable to its distributor or customer or any third party for any special, incidental, or consequential damages.

14. **Governing Law:** This contract is governed by the laws of the State of Alabama and applicable tariffs.

15. Customer agrees that any legal proceeding commenced by one party against the other, shall be brought in any state or federal court having proper jurisdiction within the State of Alabama, both parties submit to such jurisdiction and waive any objection to venue and/or claim of inconvenient forum.

Signature _____

Date _____

Globalstar Unlimited Loyalty Plan

Sign up now and get Unlimited Home Airtime minutes through June 30, 2010

Globalstar Unlimited Loyalty Plan *Monthly*:

2007 Calendar Year: \$49.99/month Unlimited Home Airtime

2008 Calendar Year: \$39.99/month Unlimited Home Airtime

2009 Calendar Year: \$19.99/month Unlimited Home Airtime

2010 : \$19.99/month Unlimited Home Airtime

Globalstar Unlimited Loyalty Plan *Prepaid*:

\$999.00 provides unlimited voice service through June, 2010

With the new Globalstar Unlimited Loyalty plan, get unlimited home airtime usage with rates that automatically go down each year! Talk as much as you want. E-mail, voicemail, express data service. Nights, weekends, weekdays – anytime! We guarantee the low rates through the term of June 30, 2010.

Unlimited free airtime placed from the **Home Service Area of the US, Canada or Caribbean Unlimited free Long Distance for all calls placed from the US, Canada or Caribbean to the US, Canada or Puerto Rico** Low roaming and international long distance rates for other regions Free incoming 35-character Short Messaging Service.

Roaming rates Roaming charges apply to calls placed outside the U.S. Home Service Area. (Continental U.S., Alaska, Puerto Rico, U.S. Virgin Islands)

Now calls (outside) the U.S., Canada or Eastern Caribbean are only a flat rate of \$1.39 per minute while traveling in most countries including Mexico and Iraq. Enjoy the lowest rates in the industry while using the Globalstar satellite phone for virtually every call to and from the US. \$1.99 for all other countries including Chile, Colombia, Argentina, Egypt, French Antilles, Guyana, Paraguay, and Suriname. Ecuador, Bolivia, and Peru are \$3.15 per minute. These are flat rates calling back to the U.S., calls to other countries could incur additional International Long distance charges.

Our Globalstar satellite phones offer new lower long distance rates from the home service area, and no long distance for calls from the U.S., Canada, and Eastern Caribbean to U.S., Canada, and Puerto Rico. Only .26 cents/minute plus airtime for calls to over 140 countries. Subscribers can now call to over 140 countries for only 26 cents/minute plus airtime from the Home Service Area (US and Caribbean). Most additional countries only .39 cents/ minute plus airtime.

Terms and Conditions for the Unlimited Plan:

Credit approval required. Automatic credit card or direct debit payment required. To prevent an early cancellation fee of \$100.00 service must be active for only four months.

Included minutes do not apply while roaming.

International roaming and long distance charges may vary depending on foreign taxes and tariffs from individual countries.

Globalstar is the only mobile satellite operator launching spare satellites for our existing network, and building a new generation satellite constellation, scheduled to begin deployment in 2009. With the successful launch of eight spare satellites scheduled for 2007, along with our existing satellite network, Globalstar will continue to provide and support two-way voice and data satellite services to our customers through the launch of the second-generation constellation. **However, there will be gaps in satellite availability depending on where you are and when you attempt to place a call until Globalstar's Second Generation satellite network is launched in 2009. If service gaps are not acceptable GlobalCom will recommend another product. Call 1-888-636-0707 we will find a product that will be meet your needs.**

Customer Signature (customer agrees and understands above service rates and limitations)

Globalstar Home Service package minutes for: Continental U.S., Alaska, Canada, Puerto Rico, U.S. Virgin Islands and Eastern Caribbean

Voice and Data Service Plans	Monthly Access	Annual Service	Included Home package voice or dial-up data minutes	Additional Minute cost	US/Canada Long Distance	Voicemail	In Bound Short Text Messages	*Express Data Service
Emergency Plan (monthly)	\$29.99	n/a	-0-	1.49	FREE	\$7.95 monthly	FREE	\$9.95 monthly
Freedom 50	\$50.00	n/a	50 monthly	0.99	FREE	\$7.95 monthly	FREE	\$9.95 monthly
Freedom 150	\$65.00	n/a	150 monthly	0.99	FREE	FREE	FREE	FREE
Freedom 500	\$120.00	n/a	500 monthly	0.99	FREE	FREE	FREE	FREE
Freedom 1400	\$275.00	n/a	1400 monthly	0.99	FREE	FREE	FREE	FREE
Freedom 4000	\$550.00	n/a	4000 monthly	0.49	FREE	FREE	FREE	FREE
Emergency Plan (annual)	n/a	\$350.00	-0-	1.49	FREE	\$95.40 yearly	FREE	\$119.40 yearly
Liberty 600	n/a	\$600.00	600 yearly	0.99	FREE	\$95.40 yearly	FREE	\$119.40 yearly
Liberty 1800	n/a	\$780.00	1800 yearly	0.99	FREE	FREE	FREE	FREE
Liberty 6000	n/a	\$1,440.00	6000 yearly	0.99	FREE	FREE	FREE	FREE
Liberty 16800	n/a	\$3,300.00	16800 yearly	0.99	FREE	FREE	FREE	FREE
Liberty 48000	n/a	\$6,600.00	48000 yearly	0.29	FREE	FREE	FREE	FREE
StarFax Service	\$39.95	n/a	Uses standard airtime					

Pooled Liberty Plan minutes: Customers can now pool the Liberty Plan minutes across multiple phones. Each phone must be subscribed to an individual Liberty Plan. Each phone must be subscribed to the same Liberty plan billed to one account. For example if you have ten phones each with the Liberty 900 plan you have available 9000 pooled minutes to use anytime during the year. Additional minutes are 99 cents per minute. Multiple phones cannot be subscribed to a single Liberty Plan.

* **Express Data** is a subscription based service that will increase data speeds from the native 9.6Kbps to speeds which emulate data speeds of up to 56Kbps. All customers **MUST** subscribe to Express Data online before using the service.

Enhanced Services such as call forwarding and live customer care are **FREE**.

Activation Fee of \$50.00 to be charged upon activation of phones.

Long Distance is included in Standard airtime rates, from USA, Caribbean, Canada, to USA, Puerto Rico, and Canada.

StarFax Service: Send and receive fax transmissions using a regular Group 3 fax machine. Standard voice air rates apply when sending or receiving a fax. Fax transmissions can only be sent to North American destinations only Fax service available while traveling in United States, Canada and Eastern Caribbean only.

Roaming rates apply when calling from Canada to Canada or the U.S. at (0.75 per minute) Roaming charges apply to calls placed outside the U.S. Home Service Area. (Continental U.S., Alaska, Puerto Rico, U.S. Virgin Islands)

Now calls (outside) the U.S., Canada or Eastern Caribbean are only a flat rate of \$1.39 per minute while traveling in most countries including Mexico and Iraq. Enjoy the lowest rates in the industry while using the Globalstar satellite phone for virtually every call to and from the US. \$1.99 for all other countries including Chile, Colombia, Argentina, Egypt, French Antilles, Guyana, Paraguay, and Suriname. Ecuador, Bolivia, and Peru are \$3.15 per minute. These are flat rates calling back to the U.S., calls to other countries could incur additional International Long distance charges.

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Service Term: 12 months

Customer Signature (customer agrees and understands above service rates)

Globalstar Optimum Satellite Availability Tool

Globalstar is continually working to maintain and improve their service. Occasionally, you may experience periods when it takes you longer than expected to connect to the Globalstar system, or your call in progress terminates prematurely. To help you plan your communications, we are providing for your convenience a web-based tool that forecasts satellite availability for your location over the upcoming 24-hour period. Please carefully read the advisory information regarding the Globalstar web-based tool before you use it. Use satellite phone number 863-203-5768 to build the satellite availability report. Go to this link to build a satellite availability report for the area where you plan to use the Globalstar phone.

<https://srt.glpconnect.com:2044/osat/>

NOTE: Globalstar has a few of their satellites that are not functional which is causing a significant number of short service gaps. If you need a phone to make short calls while traveling in the lower 48 U.S. states and southern Canada the Globalstar phone may be acceptable. You may experience periods of no service from 2 to 7 minutes and occasionally longer. The average call duration before dropping is 4 to 10 minutes. The good news is Globalstar is offering unlimited airtime for a flat monthly fee. If this is not acceptable GlobalCom is recommending our Iridium phone.

All sales are final. All warranty repairs are handled by Globalstar. Customer may experience mixed results with using the Globalstar service.

Customer Signature:

Customer understands the limitations of the Globalstar service. Customer also understands all sales are final. No refunds will be issued due to service related problems.